



**DOMUS ACADEMY MILANO**

## **QUALITY AND SUSTAINABILITY POLICY**

Domus Academy is a visionary school of design research and experience, an open and interdisciplinary environment to work on visionary projects with avant-garde companies. Following the method based on learning by designing, we support talents in developing the mindset to find creative solutions in future scenarios.

Nowadays, contributing to a more equitable, inclusive and sustainable society is even more urgent and a shared ongoing goal of all individuals, companies and institutions. This is why Domus Academy addresses responsible core values focusing on sustainability issues throughout innovative teaching and research, to best prepare our students and contribute to scientific and social progress.

Domus Academy also undertakes direct initiatives in many areas, including energy efficiency, saving resources, reducing the use of materials such as paper and plastic and recycling waste.

### **Domus Academy and UNI EN ISO 9001 and UNI EN ISO 14001**

Nuova Accademia Srl, which includes Domus Academy, gained the ISO14001:2015 Certificate in 2022. For Domus Academy, the adoption of the Quality and Environment System issued by the International Organization for Standardization has the function of facilitating the achievement of quality and environmental objectives through the development of effective procedures in the various stages of planning, delivery, monitoring and evaluation of training processes.

The System is an indispensable tool to guarantee the control of processes on a larger scale and the constant monitoring of quality and environmental standards.

The codification of the procedures also aims to make them more transparent and therefore to facilitate the accountability and participation of the various actors as well as the collection and analysis of data that allow the evaluation of training processes.

The effectiveness of these processes is verified both starting from the satisfaction of the user system (students), and of the client system (external professional fabric), through the analysis of the return data.



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Particular attention is also paid to the regulatory changes that influence the validation of courses, as well as to the conditions and factors that determine the student's transition to the world of work, in order to guarantee transparency, consistent services and a training structure capable of listening and understanding expectations of students and, if possible, anticipate and overcome them.

The Management also supports the value of continuous improvement as a constant stimulus for the actors involved to deal with their own results and with changes in the factors internal and external to the Academy.

Domus Academy has a solid culture of quality that gives it reputation and reliability and that derives from the commitment, motivation and involvement of everyone in achieving and sharing Quality objectives.

With regard specifically to the environmental field, Domus Academy is committed to:

- observe the laws in force and the applicable environmental regulations;
- activate a process of continuous improvement and pollution prevention, according to organizational, technological, legislative and regulatory developments;
- prevent accidents that may have effects on the environment and prepare the necessary emergency procedures aimed at an effective and prompt containment of the impacts, in collaboration with the relevant bodies;
- implement every effort in organizational, operational and technological terms to prevent pollution of water, air and soil;
- minimize the consumption of resources and the production of waste, favoring its recovery, where possible. Domus Academy took actions to minimize the use of plastic and disposable items on Campus.
- raise awareness, educate and train its staff on respect for the environment;
- involve suppliers in relation to the environmental performance offered and their commitment to comply with the provisions of the Environmental Management System, extending Domus Academy policies and Code of Ethics to them.

The Management promotes the Quality Policy and ensures that the Quality Policy is assimilated and shared at all levels of the organization.

Milan, 03.11.2023

Giorgio Lospennato  
Managing Director





THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

*CISQ/IMQ has issued an IQNet recognized certificate that the organization:*

## **NUOVA ACCADEMIA SRL**

VIA DARWIN 20 - 20143 MILANO (MI)

## **NUOVA ACCADEMIA DI BELLE ARTI - NABA**

VIA OSTIENSE 92 - 00154 ROMA (RM)

*has implemented and maintains a  
Environmental Management System  
for the following scope:*

***Development and supply of academic diploma of higher education - Ministry  
of Education and Research in: Fine Arts, Advertising/Graphic Design,  
Fashion/Textile Design, Design, Media Design and Multimedial Arts,  
and New Technologies for Applied Arts-Digital Production***

*which fulfills the requirements of the following standard:*

**ISO 14001:2015**

Issued on: **2022 - 02 - 04**

Expires on: **2025 - 02 - 03**

*This attestation is directly linked to the IQNet Partner's original certificate  
and shall not be used as a stand-alone document*

**Registration Number: IT - 138186**



**Alex Stoichitoiu**  
*President of IQNET*



**Ing. Mario Romersi**  
*President of CISQ*

### **IQNet Partners\*:**

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\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)